

# FORMULAIRE ILR DES DONNÉES STATISTIQUES POSTALES - POSTSTAT

## DATA COLLECTION ON POSTAL SERVICES - ILR

Identifiant	Codes	Question
<b>A. Activities provided in Luxembourg</b>		
a	OB	Activities on your own behalf
b	SUB	Subcontracted activities
c	SUBOR	Activities provided as subcontractors
<b>B. Services provided in Luxembourg</b>		
a		Clearance - Collection
b		Sorting
c		Transport
d		Distribution
<b>C. Activities provided within the parcel market</b>		
a. Please select the estimate % of your total parcel volume provided in each of the listed segments below:		
a.1	B2B	Business-to-business (B2B)
a.2	B2C	Business-to-consumer (B2C)
a.3	C2X	Consumer-to-business/consumer (C2X)
b. Please select the estimate % of your total parcel volume provided in each of the listed segments below:		
b.1	RPMS	Are you actively operating in the "Return Parcels Market Segment" ?
b.2	EXPR	Are you activity operating in the "Service colis express / Express Parcel service" market ?
b.3	PACKUP	Do you have Parcels delivered to Parcels lockers or agencies/outlets for "pick up" by the receiver <u>without</u> "home-passing"?
<b>D. Activities provided within the letter market</b>		
Please answer the questions below related to your activity within the letter market and provide an estimate % of your total letter volume provided in the listed services below:		
a.1	SMPL	Have you included in the volume of total letters (letter market), items that could be described as "Parcel Letters/Small Parcels"?
a.2	PUB	Have you included in the volume of total Letters (letter market), items that could be described as "Publireportage avec adresse"
<b>1.1 Employment</b>		
1.1.a1	ALL_EMP_L	Number of persons involved in the provision of letter mail services
1.1.a2	ALL_FTE_L	Number of full-time equivalent's involved in the provision of letter mail services
1.1.b1	ALL_EMP_P	Number of persons involved in the provision of parcel delivery services
1.1.b2	ALL_FTE_P	Number of full-time equivalent's involved in the provision of parcel delivery services
1.1.c1	ALL_EMP_O	Number of persons involved in letter and parcel services
1.1.c2	ALL_FTE_O	Number of full-time equivalent's involved in letter and parcel services
1.1.d1		Total number of persons employed domestically for postal services
1.1.d2		Total number of full-time equivalent's employed domestically for postal services
<b>1.2 Access points</b>		
1.2.a1	ALL_ACC_OFF_FFS_USPOFF	Offices owned by operators
1.2.a2	ALL_ACC_OFF_FFS_FRAN	Franchised offices
1.2.b1	ALL_ACC_OFF_FOP_DOM	Other post agencies/outlets
1.2.c1	ALL_ACC_OFF_MOP_DOM	Mobile post offices
1.2.d		Total number of offices open to the public and postal agencies
1.2.e	ALL_ACC_LBOX	Letter-boxes
1.2.f	ALL_ACC_POFF	Post office boxes
1.2.g	ALL_ACC_PBOX	Parcel locker stations
1.2.h	ALL_ACC_MM	Mail man (postman of USP)
<b>1.3 Investment</b>		
1.3.a1	ALL_INV_TAN	Investment on tangible assets
1.3.a2	ALL_INV_INTAN	Investment on intangible assets
1.3.a3	ALL_INV_O	Other/Aggregated investment in postal services
1.1.d2		Total number of full-time equivalent's employed domestically for postal services
<b>I. All operators</b>		
<b>I.a Activity on your own behalf</b>		
<i>Turnover figures</i>		
3.a1	ALL_FIN_L_OB_USA	Turnover generated in the Universal Service Area
3.a2	ALL_FIN_L_OB_NUSA	Turnover generated outside the Universal Service Area
3.a3	ALL_FIN_L_OB_OTH	Other/Unaggregated turnover from letter mail services
3.a4		Total turnover generated with letter mail services
3.b1	ALL_FIN_P_OB_USA	Turnover generated in the Universal Service Area
3.b2	ALL_FIN_P_OB_NUSA	Turnover generated outside the Universal Service Area
3.b3	ALL_FIN_P_OB_OTH	Other/Unaggregated turnover from parcel delivery services
3.b4		Total Turnover generated with parcel delivery services
4.a1	ALL_FIN_L_OB_DOM_NBULK	Turnover from domestic letter mail services (non-bulk)
4.a2	ALL_FIN_L_OB_DOM_BULK	Turnover from domestic bulk letter mail services
4.a3	ALL_FIN_L_OB_DOM_OTH	Other/Aggregated turnover from domestic letter mail services
4.a4	ALL_FIN_L_OB_IN_NBULK	Turnover from international inbound letter mail services (non-bulk)
4.a5	ALL_FIN_L_OB_IN_BULK	Turnover from international inbound bulk letter mail services
4.a6	ALL_FIN_L_OB_IN_OTH	Other/Aggregated turnover from international inbound letter mail services
4.a7	ALL_FIN_L_OB_OUT_NBULK	Turnover from international outbound letter mail services (non-bulk)
4.a8	ALL_FIN_L_OB_OUT_BULK	Turnover from international outbound bulk letter mail services
4.a9	ALL_FIN_L_OB_OUT_OTH	Other/Aggregated turnover from international outbound letter mail services
4.a10		Total turnover generated with letter mail services
4.b1	ALL_FIN_P_OB_DOM	Turnover from domestic parcel delivery services

# **FORMULAIRE ILR DES DONNÉES STATISTIQUES POSTALES - POSTSTAT**

## **DATA COLLECTION ON POSTAL SERVICES - ILR**

Identifiant	Codes	Question
4.b2	ALL_FIN_P_OB_IN_INTRA	Turnover from international inbound parcel delivery services (Intra-EU/EEA)
4.b3	ALL_FIN_P_OB_IN_EXTRA	Turnover from international inbound parcel delivery services (Extra-EU/EEA)
4.b4	ALL_FIN_P_OB_IN_OTH	Other/Unaggregated turnover from international inbound parcel delivery services
4.b5	ALL_FIN_P_OB_OUT_INTRA	Turnover from international outbound parcel delivery services (Intra-EU/EEA)
4.b6	ALL_FIN_P_OB_OUT_EXTRA	Turnover from international outbound parcel delivery services (Extra-EU/EEA)
4.b7	ALL_FIN_P_OB_OUT_OTH	Other/Unaggregated turnover from international outbound parcel delivery services
4.b8		Total Turnover generated with parcel delivery services
5.a		Total turnover generated with postal services

### *Volume figures*

6.a1	ALL_VOL_L_OB_DOM_NBULK	Volume of domestic letter mail (non-bulk)
6.a2	ALL_VOL_L_OB_DOM_BULK	Volume of domestic bulk mail
6.a3		Total volume of domestic letter mail services
6.b1	ALL_VOL_P_OB_DOM	Volume of domestic parcel delivery services
6.b2		Total volume of domestic parcel delivery services
7.a1	ALL_VOL_L_OB_IN_NBULK	Volume of international inbound letter mail (non-bulk)
7.a2	ALL_VOL_L_OB_IN_BULK	Volume of international inbound bulk mail
7.a3		Total volume of international inbound letter mail services
7.b1	ALL_VOL_P_OB_IN_INTRA	Volume of international inbound parcel delivery services (Intra-EU/EEA)
7.b2	ALL_VOL_P_OB_IN_EXTRA	Volume of international inbound parcel delivery services (Extra-EU/EEA)
7.b3	ALL_VOL_P_OB_IN_OTH	Other/Unaggregated volume of international inbound parcel delivery services
7.b4		Total volume of international inbound parcel delivery services
8.a1	ALL_VOL_L_OB_OUT_NBULK	Volume of international outbound letter mail (non-bulk)
8.a2	ALL_VOL_L_OB_OUT_BULK	Volume of international outbound bulk mail
8.a3		Total volume of international outbound letter mail services
8.b1	ALL_VOL_P_OB_OUT_INTRA	Volume of international outbound parcel delivery services (Intra-EU/EEA)
8.b2	ALL_VOL_P_OB_OUT_EXTRA	Volume of international outbound parcel delivery services (Extra-EU/EEA)
8.b3	ALL_VOL_P_OB_OUT_OTH	Other/Unaggregated volume of international outbound parcel delivery services
8.b4		Total volume of international outbound parcel delivery services

### **I.b Subcontracted activity**

#### *Turnover figures*

9.a1	ALL_FIN_L_SUBED_USA	Turnover generated in the Universal Service Area
9.a2	ALL_FIN_L_SUBED_NUSA	Turnover generated outside the Universal Service Area
9.a3	ALL_FIN_L_SUBED_OTH	Other/Unaggregated turnover from letter mail services
9.a4		Total turnover generated with letter mail services
9.b1	ALL_FIN_P_SUBED_USA	Turnover generated in the Universal Service Area
9.b2	ALL_FIN_P_SUBED_NUSA	Turnover generated outside the Universal Service Area
9.b3	ALL_FIN_P_SUBED_OTH	Other/Unaggregated turnover from parcel delivery services
9.b4		Total Turnover generated with parcel delivery services
10.a1	ALL_FIN_L_SUBED_DOM_NBULK	Turnover from domestic letter mail services (non-bulk)
10.a2	ALL_FIN_L_SUBED_DOM_BULK	Turnover from domestic bulk letter mail services
10.a3	ALL_FIN_L_SUBED_DOM_OTH	Other/Aggregated turnover from domestic letter mail services
10.a4	ALL_FIN_L_SUBED_IN_NBULK	Turnover from international inbound letter mail services (non-bulk)
10.a5	ALL_FIN_L_SUBED_IN_BULK	Turnover from international inbound bulk letter mail services
10.a6	ALL_FIN_L_SUBED_IN_OTH	Other/Aggregated turnover from international inbound letter mail services
10.a7	ALL_FIN_L_SUBED_OUT_NBULK	Turnover from international outbound letter mail services (non-bulk)
10.a8	ALL_FIN_L_SUBED_OUT_BULK	Turnover from international outbound bulk letter mail services
10.a9	ALL_FIN_L_SUBED_OUT_OTH	Other/Aggregated turnover from international outbound letter mail services
10.a10		Total turnover generated with letter mail services
10.b1	ALL_FIN_P_SUBED_DOM	Turnover from domestic parcel delivery services
10.b2	ALL_FIN_P_SUBED_IN_INTRA	Turnover from international inbound parcel delivery services (Intra-EU/EEA)
10.b3	ALL_FIN_P_SUBED_IN_EXTRA	Turnover from international inbound parcel delivery services (Extra-EU/EEA)
10.b4	ALL_FIN_P_SUBED_IN_OTH	Other/Unaggregated turnover from international inbound parcel delivery services
10.b5	ALL_FIN_P_SUBED_OUT_INTRA	Turnover from international outbound parcel delivery services (Intra-EU/EEA)
10.b6	ALL_FIN_P_SUBED_OUT_EXTRA	Turnover from international outbound parcel delivery services (Extra-EU/EEA)
10.b7	ALL_FIN_P_SUBED_OUT_OTH	Other/Unaggregated turnover from international outbound parcel delivery services
10.b8		Total Turnover generated with parcel delivery services
11.a		Total turnover generated with postal services

### *Volume figures*

12.a1	ALL_VOL_L_SUBED_DOM_NBULK	Volume of domestic letter mail (non-bulk)
12.a2	ALL_VOL_L_SUBED_DOM_BULK	Volume of domestic bulk mail
12.a3		Total volume of domestic letter mail services
12.b1	ALL_VOL_P_SUBED_DOM	Volume of domestic parcel delivery services
12.b2		Total volume of domestic parcel delivery services
13.a1	ALL_VOL_L_SUBED_IN_NBULK	Volume of international inbound letter mail (non-bulk)
13.a2	ALL_VOL_L_SUBED_IN_BULK	Volume of international inbound bulk mail
13.a3		Total volume of international inbound letter mail services
13.b1	ALL_VOL_P_SUBED_IN_INTRA	Volume of international inbound parcel delivery services (Intra-EU/EEA)
13.b2	ALL_VOL_P_SUBED_IN_EXTRA	Volume of international inbound parcel delivery services (Extra-EU/EEA)
13.b3	ALL_VOL_P_SUBED_IN_OTH	Other/Unaggregated volume of international inbound parcel delivery services
13.b4		Total volume of international inbound parcel delivery services
14.a1	ALL_VOL_L_SUBED_OUT_NBULK	Volume of international outbound letter mail (non-bulk)

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## DATA COLLECTION ON POSTAL SERVICES - ILR

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14.a2	ALL_VOL_L_SUBED_OUT_BULK	Volume of international outbound bulk mail
14.a3		Total volume of international outbound letter mail services
14.b1	ALL_VOL_P_SUBED_OUT_INTRA	Volume of international outbound parcel delivery services (Intra-EU/EEA)
14.b2	ALL_VOL_P_SUBED_OUT_EXTRA	Volume of international outbound parcel delivery services (Extra-EU/EEA)
14.b3	ALL_VOL_P_SUBED_OUT_OTH	Other/Unaggregated volume of international outbound parcel delivery services
14.b4		Total volume of international outbound parcel delivery services
<b>I.c Subcontractor activity</b>		
<i>Turnover figures</i>		
15.a1	ALL_FIN_L_SUBOR_USA	Turnover generated in the Universal Service Area
15.a2	ALL_FIN_L_SUBOR_NUSA	Turnover generated outside the Universal Service Area
15.a3	ALL_FIN_L_SUBOR_OTH	Other/Unaggregated turnover from letter mail services
15.a4		Total turnover generated with letter mail services
15.b1	ALL_FIN_P_SUBOR_USA	Turnover generated in the Universal Service Area
15.b2	ALL_FIN_P_SUBOR_NUSA	Turnover generated outside the Universal Service Area
15.b3	ALL_FIN_P_SUBOR_OTH	Other/Unaggregated turnover from parcel delivery services
15.b4		Total Turnover generated with parcel delivery services
16.a1	ALL_FIN_L_SUBOR_DOM_NBULK	Turnover from domestic letter mail services (non-bulk)
16.a2	ALL_FIN_L_SUBOR_DOM_BULK	Turnover from domestic bulk letter mail services
16.a3	ALL_FIN_L_SUBOR_DOM_OTH	Other/Aggregated turnover from domestic letter mail services
16.a4	ALL_FIN_L_SUBOR_IN_NBULK	Turnover from international inbound letter mail services (non-bulk)
16.a5	ALL_FIN_L_SUBOR_IN_BULK	Turnover from international inbound bulk letter mail services
16.a6	ALL_FIN_L_SUBOR_IN_OTH	Other/Aggregated turnover from international inbound letter mail services
16.a7	ALL_FIN_L_SUBOR_OUT_NBULK	Turnover from international outbound letter mail services (non-bulk)
16.a8	ALL_FIN_L_SUBOR_OUT_BULK	Turnover from international outbound bulk letter mail services
16.a9	ALL_FIN_L_SUBOR_OUT_OTH	Other/Aggregated turnover from international outbound letter mail services
16.a10		Total turnover generated with letter mail services
16.b1	ALL_FIN_P_SUBOR_DOM	Turnover from domestic parcel delivery services
16.b2	ALL_FIN_P_SUBOR_IN_INTRA	Turnover from international inbound parcel delivery services (Intra-EU/EEA)
16.b3	ALL_FIN_P_SUBOR_IN_EXTRA	Turnover from international inbound parcel delivery services (Extra-EU/EEA)
16.b4	ALL_FIN_P_SUBOR_IN_OTH	Other/Unaggregated turnover from international inbound parcel delivery services
16.b5	ALL_FIN_P_SUBOR_OUT_INTRA	Turnover from international outbound parcel delivery services (Intra-EU/EEA)
16.b6	ALL_FIN_P_SUBOR_OUT_EXTRA	Turnover from international outbound parcel delivery services (Extra-EU/EEA)
16.b7	ALL_FIN_P_SUBOR_OUT_OTH	Other/Unaggregated turnover from international outbound parcel delivery services
16.b8		Total Turnover generated with parcel delivery services
17.a		Total turnover generated with postal services
<i>Volume figures</i>		
18.a1	ALL_VOL_L_SUBOR_DOM_NBULK	Volume of domestic letter mail (non-bulk)
18.a2	ALL_VOL_L_SUBOR_DOM_BULK	Volume of domestic bulk mail
18.a3		Total volume of domestic letter mail services
18.b1	ALL_VOL_P_SUBOR_DOM	Volume of domestic parcel delivery services
18.b2		Total volume of domestic parcel delivery services
19.a1	ALL_VOL_L_SUBOR_IN_NBULK	Volume of international inbound letter mail (non-bulk)
19.a2	ALL_VOL_L_SUBOR_IN_BULK	Volume of international inbound bulk mail
19.a3		Total volume of international inbound letter mail services
19.b1	ALL_VOL_P_SUBOR_IN_INTRA	Volume of international inbound parcel delivery services (Intra-EU/EEA)
19.b2	ALL_VOL_P_SUBOR_IN_EXTRA	Volume of international inbound parcel delivery services (Extra-EU/EEA)
19.b3	ALL_VOL_P_SUBOR_IN_OTH	Other/Unaggregated volume of international inbound parcel delivery services
19.b4		Total volume of international inbound parcel delivery services
20.a1	ALL_VOL_L_SUBOR_OUT_NBULK	Volume of international outbound letter mail (non-bulk)
20.a2	ALL_VOL_L_SUBOR_OUT_BULK	Volume of international outbound bulk mail
20.a3		Total volume of international outbound letter mail services
20.b1	ALL_VOL_P_SUBOR_OUT_INTRA	Volume of international outbound parcel delivery services (Intra-EU/EEA)
20.b2	ALL_VOL_P_SUBOR_OUT_EXTRA	Volume of international outbound parcel delivery services (Extra-EU/EEA)
20.b3	ALL_VOL_P_SUBOR_OUT_OTH	Other/Unaggregated volume of international outbound parcel delivery services
20.b4		Total volume of international outbound parcel delivery services
<b>II. USP &amp; Licensed postal operators</b>		
<b>II.a USP &amp; Licensed postal operators - Activity on your own behalf</b>		
21.a1	USO_VOL_L_OB_DOM_NBULK	Volume of ordinary letters and postcards
21.a2	USO_VOL_L_OB_DOM_BULK	Volume of bulk mail
21.a3	USO_VOL_L_OB_DOM_REGM	Volume of Registered mail
21.a4	USO_VOL_L_OB_DOM_INSM	Volume of Insured mail
21.a5		Total volume of domestic letter mail services
21.b1	USO_VOL_P_OB_DOM	Total volume of domestic parcel delivery services
22.a1	USO_VOL_L_OB_IN	Volume of international inbound letter mail services
22.a2	USO_VOL_P_OB_IN	Volume of international inbound parcel delivery services
23.a1	USO_VOL_L_OB_OUT	Volume of international outbound letter mail services
23.a2	USO_VOL_P_OB_OUT	Volume of international outbound parcel delivery services
<b>II.b USP &amp; Licensed postal operators - Subcontracted activity</b>		
24.a1	USO_VOL_L_SUBED_DOM_NBULK	Volume of ordinary letters and postcards
24.a2	USO_VOL_L_SUBED_DOM_BULK	Volume of bulk mail
24.a3	USO_VOL_L_SUBED_DOM_REGM	Volume of Registered mail
24.a4	USO_VOL_L_SUBED_DOM_INSM	Volume of Insured mail

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24.a5		Total volume of domestic letter mail services
24.b1	USO_VOL_P_SUBED_DOM	Total volume of domestic parcel delivery services
25.a1	USO_VOL_L_SUBED_IN	Volume of international inbound letter mail services
25.a2	USO_VOL_P_SUBED_IN	Volume of international inbound parcel delivery services
26.a1	USO_VOL_L_SUBED_OUT	Volume of international outbound letter mail services
26.a2	USO_VOL_P_SUBED_OUT	Volume of international outbound parcel delivery services
II.c USP & Licensed postal operators - Subcontractor activity		
27.a1	USO_VOL_L_SUBOR_DOM_NBULK	Volume of ordinary letters and postcards
27.a2	USO_VOL_L_SUBOR_DOM_BULK	Volume of bulk mail
27.a3	USO_VOL_L_SUBOR_DOM_REGM	Volume of Registered mail
27.a4	USO_VOL_L_SUBOR_DOM_INSM	Volume of Insured mail
27.a5		Total volume of domestic letter mail services
27.b1	USO_VOL_P_SUBOR_DOM	Total volume of domestic parcel delivery services
28.a1	USO_VOL_L_SUBOR_IN	Volume of international inbound letter mail services
28.a2	USO_VOL_P_SUBOR_IN	Volume of international inbound parcel delivery services
29.a1	USO_VOL_L_SUBOR_OUT	Volume of international outbound letter mail services
29.a2	USO_VOL_P_SUBOR_OUT	Volume of international outbound parcel delivery services
III. Universal Service Provider		
III.a USP only		
Quality indicators		
30.a1	USP_QUL_L_DEL_DOM_ONTIME	% of letters (fastest service) delivered on-time according to national performance indicator
30.b1	USP_QUL_O_DEL_INT_3DAYS	% of items delivered by D+3 (working days)
30.b2	USP_QUL_O_DEL_INT_5DAYS	% of items delivered by D+5 (working days)
Prices indicators		
31.a1	USP_PRI_L_20GL_DOM	Domestic 20g letter service
31.a2	USP_PRI_L_2KGL_DOM	Domestic 2kg letter service
31.b1	USP_PRI_P_2KGP_DOM	Domestic 2kg parcel service
32.a1	USP_PRI_L_20GL_INTRA	Intra-EU 20g letter service
32.a2	USP_PRI_L_2KGL_INTRA	Intra-EU 2kg letter service
32.b1	USP_PRI_P_2KGP_INTRA	Intra-EU 2kg parcel service
33.a1	USP_PRI_L_20GL_INT	International 20g letter service
33.a2	USP_PRI_L_2KGL_INT	International 2kg letter service
33.b1	USP_PRI_P_2KGP_ZONE1	International 2kg parcel service (Zone 1)
33.b2	USP_PRI_P_2KGP_ZONE2	International 2kg parcel service (Zone 2)
33.b3	USP_PRI_P_2KGP_ZONE3	International 2kg parcel service (Zone 3)
33.b4	USP_PRI_P_2KGP_ZONE4	International 2kg parcel service (Zone 4)
33.b5	USP_PRI_P_2KGP_ZONE5	International 2kg parcel service (Zone 5)
33.b6	USP_PRI_P_2KGP_ZONE6	International 2kg parcel service (Zone 6)